

# COAL INDIA – ICICI BANK e-COLLECTION USER MANUAL



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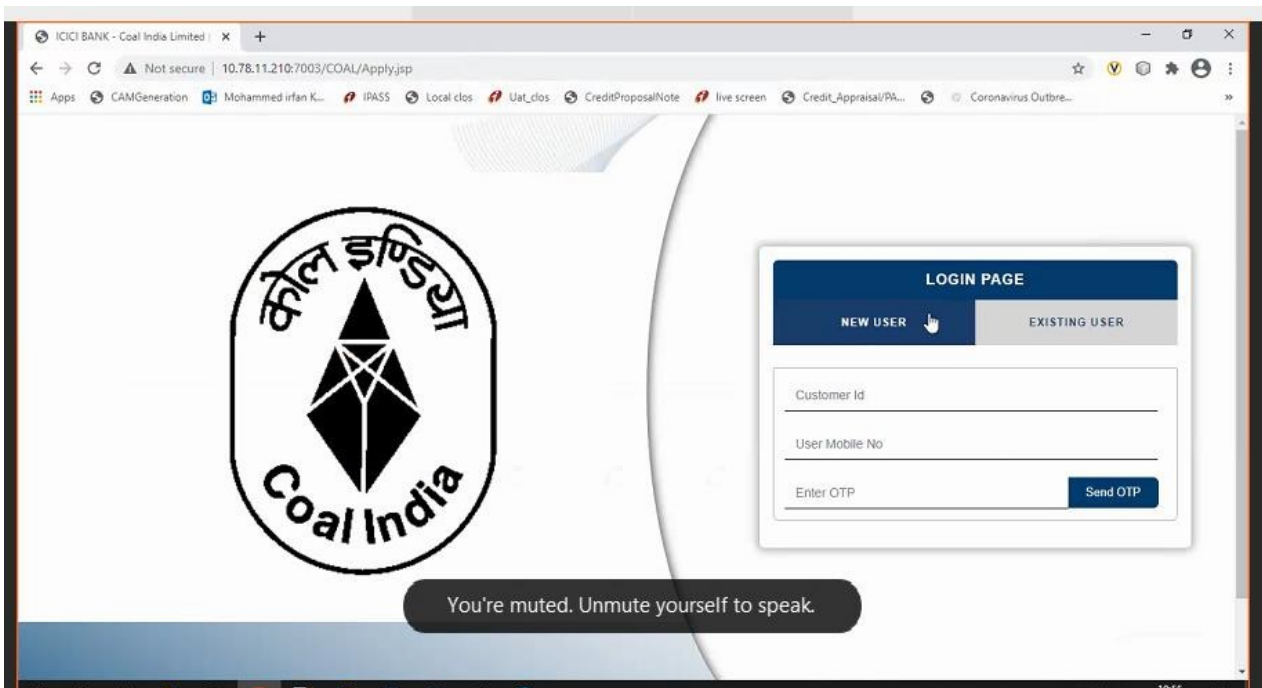
## Link to Open the Coal India – ICICI Bank Interface Portal

<https://clos.icicibank.com/COAL/Apply.jsp>

### Module 1 – User Registration

Payer can register themselves by clicking on New user (for 1<sup>st</sup> time registration) & later on Existing user for login henceforth.

For registration of New User: Click on **NEW USER** tab



#### 1. Fill all the details required details

- Customer Code
- Customer name
- Beneficiary name
- E-mail ID
- PAN number
- Address
- Mobile number

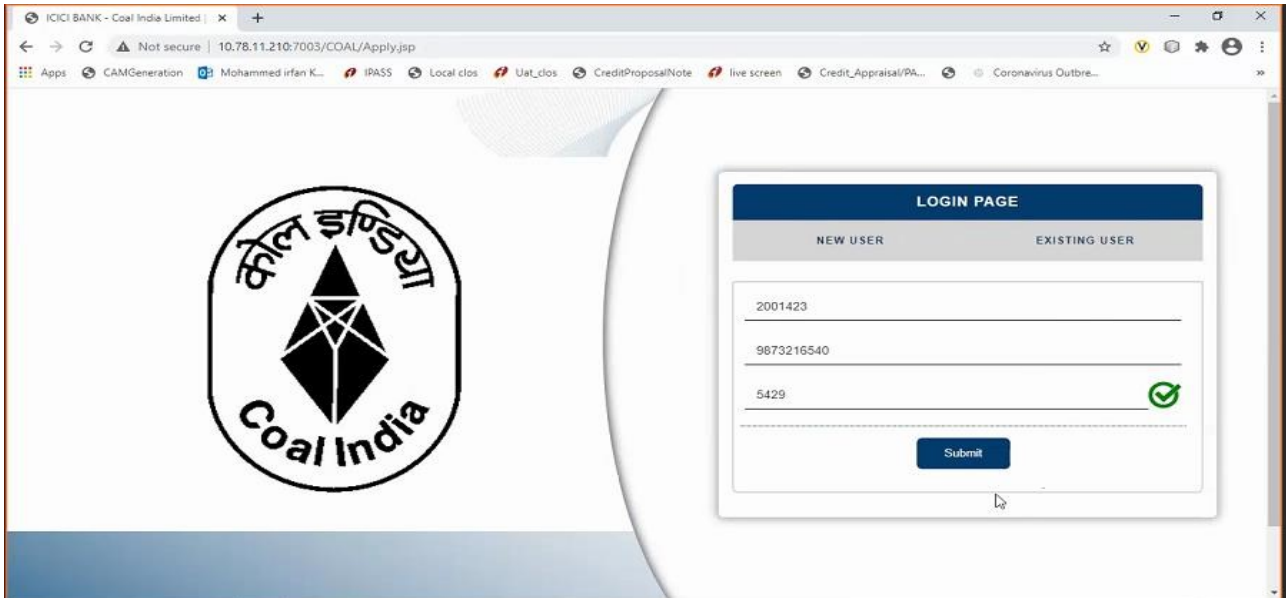
## IMPORTANT

- ✚ Please enter 10 digit Customer Code and PAN as registered with WCL/CIL in ERP system
- ✚ If you do not have Customer Code, please seek the Customer Code from Coal India or its subsidiary offices.
- ✚ **Please note you can register your phone number only once.**
  1. Once Mobile number is entered click on **OTP** tab.
  2. OTP will be sent on registered mobile number.
  3. Once OTP is entered, click on **SUBMIT** tab

## For Existing user

Fill all the details required details

- Customer number
- Mobile number
- Once Mobile number is entered click on **OTP** tab.
- OTP will be sent on registered mobile number.
- Once OTP is entered, click on **SUBMIT** tab



Once logged in using a Customer Code, below details will be presented to user

- Sales Organization
- Description
- Item
- Amount Due
- Select Invoice option will be reflected against Multiple invoice
- Payment Amount (Same or less amount can be paid)
- TDS Amount (if TDS is not paid, same can be kept as ZERO)
- Destination – to be selected by user from drop down – Within State/Outside State – For Traders; Own Consumption – End Use Consumers

Customer Number	3004369
Customer Name	JAGRITI COAL AND
Sales Organisation Type	MCL ▼

<div>Register Bank   Update Bank   Delete Bank   REFRESH   PAY   Transaction Status   Refund   Balance Enquiry</div>									
Sr No.	Sales Organization	Description	Item	Amount Due	Destination	Select invoice	Date	Payment Amount	TDS
2	MCL	Proforma Invoice	9101002728	19989870.85	Own Consumption ▼	<input type="checkbox"/>	07-05-2021	<input type="text"/>	<input type="text"/>
3	MCL	Proforma Invoice	9101002729	20989911.00	Within State ▼	<input type="checkbox"/>	07-05-2021	<input type="text"/>	<input type="text"/>

## Module 2- Bank Account Registration

Before selecting invoice, user should click on Register Bank Tab. This is a one time activity to be completed by all Customers.

### IMPORTANT

You need to register the bank account from where you will remit funds for making a payment against invoice. This Bank Account should necessarily be the one registered with WCL.

Payment received from an un-registered bank account with WCL will be automatically refunded back to the source account.

Account has to be registered for all subsidiaries before initiating payments.

### Select Register Bank

- For WCL will be reflected.

### Click For WCL

The screenshot shows a web application interface for ICICI BANK - Coal India Limited. It features a table with 6 rows of invoice data and a row of action buttons below it. The table columns are: Sr No., Challan No., Sales Organization, Items, Amount Due, Status, and Re-Download Challan Link. The action buttons are: Register Bank, File MCL, For WCL, Update Bank, Delete Bank, REFRESH, PAY, and Transaction Status.

Sr No.	Challan No.	Sales Organization	Items	Amount Due	Status	Re-Download Challan Link
1	WCL	Proforma Invoice	9101001128	16748852.00		
2	WCL	Proforma Invoice	9101001129	16748852.00		
3	WCL	Proforma Invoice	9101001130	16748852.00		
4	MCL	Proforma Invoice	9101001131	20232120.85		
5	MCL	Proforma Invoice	9101001132	20238120.85		
6	MCL	Proforma Invoice	9101001133	20238120.85		
Total						

Buttons: Register Bank, File MCL, For WCL, Update Bank, Delete Bank, REFRESH, PAY, Transaction Status

Needs to fill all the required details

- Account holder name
- Bank Account number
- IFSC code
- Bank Name

Multiple account can be updated (up-to 3 accounts)

Register Bank Account Details

User Code : 9873216540      Mobile No : 9873216540

User Name : CENTURY RAYON      E-mail ID : amulpawse@gmail.com

Reference No. : NA

#	Bank Account Verification Status	Account holder name	Bank Account No.	Confirm Bank Account N
1	-	AMUL PAWSE	*****	9876543210
2	-	I.e. Urmil Mehta		
3	-	I.e. Urmil Mehta		
4	-	I.e. Urmil Mehta		
5	-	I.e. Urmil Mehta		

Terms and Conditions for Online Payments:

Once all Bank details are updated

- Read the terms and conditions for Online Payments
- Tick on "I agree with the above terms and condition"
- If all details are correct, kindly click on **REGISTER** tab
- If incorrect click on **Cancel and Go back to Merchant site.**
- It will take 2-3 hours for Bank details validation. If validation failed then contact WCL for updation of Bank record. If Bank details validation is successful proceed for making payment.

Register Bank Account Details

User Code : 9873216540      Mobile No : 9873216540

User Name : CENTURY RAYON      E-mail ID : amulpawse@gmail.com

Reference No. : NA

#	Bank Account Verification Status	Account holder name	Bank Account No.	Confirm Bank Account N
1	-	AMUL PAWSE	*****	9876543210
2	-	I.e. Urmil Mehta		
3	-	I.e. Urmil Mehta		
4	-	I.e. Urmil Mehta		
5	-	I.e. Urmil Mehta		

Terms and Conditions for Online Payments:

The Terms and Conditions contained herein shall apply to any person ("User") using the services of Coal India Pvt Ltd, hereinafter referred to as "Coal India Pvt Ltd", for making payments through an online payment service ("Service") offered by ICICI Bank Ltd. ("ICICI Bank") in association with the Coal India Pvt Ltd through Coal India Pvt Ltd's application. Each User is therefore deemed to have read and accepted these Terms and Conditions.

Once a User has accepted these Terms and Conditions, he/she may register on Coal India Pvt Ltd's website/application and avail the Services.

1. The User hereby authorizes Coal India Pvt Ltd to open and operate an escrow account with ICICI Bank for receipt of payments that are due to the Coal India Pvt Ltd via RTGS/NEFT/IMPS
2. The User hereby agrees that the RTGS/NEFT/IMPS payment shall only be made from any one of the accounts as registered on the Coal India Pvt Ltd portal and not from any other third party account.

☒ I agree with the above terms and conditions.

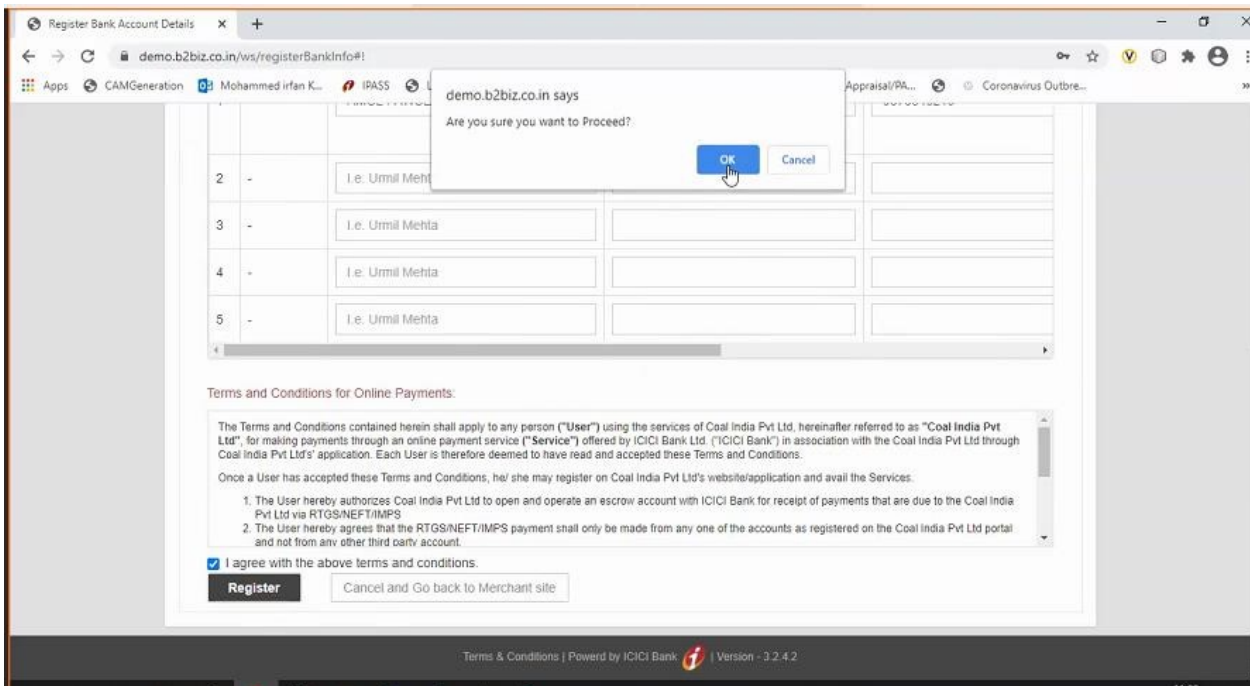
**Register**      Cancel and Go back to Merchant site.

Terms & Conditions | Powered by ICICI Bank | Version - 3.2.4.2

Once clicked on **Register** tab, re-confirmation page will open with details

**Are you sure you want to Proceed?**

- If want to proceed, click on **OK** tab
- If do not want to proceed, click on **Cancel**



Also modifications of bank account tabs are available for updation or deleting bank accounts along with refresh tab

- **UPDATE BANK**
- **DELETE BANK**

Note: Any Bank details which are updated should also be necessarily updated with WCL and communicated to ICICI by WCL.



### Module 3- Payment of Invoice

- Select **Sales Organisation type**, wherein Multiple Subsidiary Name will be reflected.
- Select invoice either from WCL or any other subsidiary. You cannot pay for outstanding invoices of multiple subsidiary in one go. ie subsidiary WCL and MCL cannot be selected together.
- Once invoices are selected, total Amount due will be reflected in Payment Amount.
- User to select Destination field
- The destination field will have drop down List of Values as
  - a) Own Consumption - applicable for End Use Consumers
  - b) Within State or - applicable for Traders
  - c) Outside State - applicable for Traders
- Destination field cannot be modified once payment on invoice is done (Whether partial or complete)
- We can pay actual amount or input anyother amount upto Invoice amount which need to be paid.
- TDS amount needs to be updated (if consumer is not going to present the TDS certificate then the amount to be entered should be **ZERO**).
- Total amount entered in Payment amount will be reflected in **TOTAL**
- Select on **PAY** tab.

Customer Number	3004369
Customer Name	JAGRITI COAL AND
Sales Organisation Type	MCL ▼

Register Bank	Update Bank	Delete Bank	REFRESH	PAY	Transaction Status	Refund	Balance Enquiry
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Sr No.	Sales Organization	Description	Item	Amount Due	Destination	Select invoice	Date	Payment Amount	TDS
2	MCL	Proforma Invoice	9101002728	19989870.85	Own Consumption ▼	<input checked="" type="checkbox"/>	07-05-2021	<input type="text" value="100"/>	<input type="text" value="5"/>
3	MCL	Proforma Invoice	9101002729	20989911.00	Within State ▼	<input checked="" type="checkbox"/>	07-05-2021	<input type="text" value="200"/>	<input type="text" value="0"/>

**Make payment Page will get open, same will be active for 10 minutes only**

Details will be reflected on page (non-editable field)

- Date
- User name
- Payment for
- Order no
- Transaction amount

Also EMAIL a COPY of CHALLAN option will be reflected

If clicked on

- YES – Email will be triggered to the registered email id
- NO – Email will not be triggered



Click on **GENERATE CHALLAN**, PDF copy will be generated.

WCL

Western Coalfields Ltd

ICICI Bank

Make Payment

Session expires in 08:58 Minutes

Pay2Corp

Challan (NEFT/RTGS)

Date :

27/06/2022 10:52:58

User Name :

CHANDA CEMENT WORKS

Payment For :

CIL

Order No. :

TXD000000000000000000000000000000436

Transaction Amount :

200.00 (Two Hundred )

Email a copy of Challan ? : \*

Yes

No

E-mail ID : \*

Generate Challan

Cancel

Convenient

Secure

Fast

Don't Refresh this page. Refreshing of this page would interrupt this transaction.

**PAYMENT AGAINST CHALLAN:**

1. Challan generated will contain the beneficiary account number, IFSC and bank name
2. The beneficiary account number will be an alpha-numeric virtual account number.
3. Please ensure to enter correct details while remitting funds from your pre-registered account to this virtual number
4. The amount to be paid should be exactly equal to the amount printed on the challan.
  - If any mismatch in sender account, beneficiary virtual account or amount is found, funds will be refunded to your source account. Customers can generate any number of challan upto the Proforma Invoice Amount and make payment. Customer can approach a Bank and make payment or register the beneficiary Account no. in their internet Banking and make payment. However, if the Amount against the Challan is remitted from Unregistered Bank Account of Customer, amount will be credited back to the beneficiary account.
  - If the Remitted amount is other than the Generated Challan Amount, Amount will be credited back to the beneficiary account. Consumer has the option of generating fresh Challan, if the customer desires to change the amount. Cancelling existing Challan and generation of Fresh Challan is an instant process.
5. You can remit funds against a challan using RTGS or NEFT mode

6. Once paid from your bank, it will take 2 to 3 hours for funds to be credited to beneficiary account and status of transaction to be updated on the portal

## PAYMENT VIA RTGS/NEFT STATIC VIRTUAL ID (WALLET)

1. Every organization will be given a static virtual ID which will be your beneficiary account number for pre-funding your ID via RTGS/NEFT. In case of WCL its EWCL followed by Customer Code (For ex. Beneficiary Account Number for Customer Code 9999999999 shall be EWCL9999999999)
2. The IFSC will be ICIC0000104.
3. Once you have pre-funded your Static Virtual ID (Wallet), you will be able to see the balance in your ID on the application
4. You can choose invoices against which you want to make payment and proceed to pay via Pay2Corp mode
5. If balance in static virtual ID (Wallet) is not sufficient, you will see a message prompt: Balance is insufficient

← → ↻ b2biz.co.in/ws/payment#!

Make Payment

Session expires in 09:45 Minutes

Pay2Corp

Challan (NEFT/RTGS)

You can't pay using Pay2Corp as you don't have sufficient balance in your Account. Add money to your Pay2Corp Account or Try different Payment Option.

Date : 27/06/2022 10:52:58

User Name : CHANDA CEMENT WORKS

Payment For : CIL

Order No. : TXD000000000000000000000000000000436

Your A/C Balance (₹): 100.00 (One Hundred )

Transaction Amount : 200.00 (Two Hundred )

Remarks : \*

Pay

Cancel

Convenient

Secure

Fast

Don't Refresh this page. Refreshing of this page would interrupt this transaction.

## Module 4- Payment Status Check

To check for the status of transaction, re-login in to the portal. Click on **TRANSACTION STATUS**

Customer Number	3004369
Customer Name	JAGRITI COAL AND
Sales Organisation Type	MCL ▼

Register Bank	Update Bank	Delete Bank	REFRESH	PAY	Transaction Status	Refund	Balance Enquiry
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Sr No.	Sales Organization	Description	Item	Amount Due	Destination	Select invoice	Date	Payment Amount	TDS
2	MCL	Proforma Invoice	9101002728	19989870.85	Own Consumption ▼	<input checked="" type="checkbox"/>	07-05-2021	100	5
3	MCL	Proforma Invoice	9101002729	20989911.00	Within State ▼	<input checked="" type="checkbox"/>	07-05-2021	200	0

Once clicked on **TRANSACTION STATUS**, transaction details will be reflected along with

- STATUS
- Re-Download Challan Link (if challan is misplaced). You can re-download the challan at any point of time.

Viewing Navneet Kaushal's ...						
No.	Organization	Description	Item	Amount Due	Select Invoice	Payment Amount
1	WCL	Proforma Invoice	9101001128	16748852.00	<input checked="" type="checkbox"/>	
2	WCL	Proforma Invoice	9101001129	16748852.00	<input checked="" type="checkbox"/>	
3	WCL	Proforma Invoice	9101001130	16748852.00	<input checked="" type="checkbox"/>	
4	MCL	Proforma Invoice	9101001131	20232120.85	<input checked="" type="checkbox"/>	
5	MCL	Proforma Invoice	9101001132	20238120.85	<input checked="" type="checkbox"/>	
6	MCL	Proforma Invoice	9101001133	20238120.85	<input checked="" type="checkbox"/>	
Total						

Register Bank	Update Bank	Delete Bank	REFRESH	PAY	Transaction Status
---------------	-------------	-------------	---------	-----	--------------------

Sr No.	Challan No.	Sales Organization	Items	Amount Due	Status	Re-Download Challan Link
1	WCLM1159	WCL	[9101001129,9101001128]	400.00	PENDING	<a href="#">LINK</a>

## IMPORTANT

**Please note payment on one challan can be done only once**

Once clicked on Re-Download Challan Link, challan will be reflecting for download.

