

Customers Feed Back/Suggestion Form on various payment mechanism in
CIL/Subsidiaries

CIL intends to undertake a review of exiting payment mechanism under different schemes like, Usance LC, IRLC, Advance, Bank Guarantees. In this regard, suggestions are invited from the valued customers on the following:

Name of the customer: _____

a) Usance LC.

Feedback Rating:

Suggestions for improvement, if any: _____

b) IRLC

Feedback Rating:

Suggestions for improvement, if any: _____

c) Cash Advance

Feedback Rating:

Suggestions for improvement, if any: _____

d) Bank Guarantees:

Feedback Rating:

Suggestions for improvement, if any: _____

e) Other Suggestions, if any:

Note: Feedback rating may be given from 1 to 5, where 1 is the lowest and 5 is the highest rating.

It may kindly be noted that the last date to send suggestions is 30.04.2024

The suggestions, if any may kindly be sent in the following mail id containing the subject as "Customers' feedback/suggestions on various payment mechanisms".

Email id: "nithya.k@coalindia.in"